

Director's Station Overview Training Guide (Version 3.8.7.1)

DOC-DROTGEN-ALL

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Introduction

Training Overview

Who should attend?

This course is intended for users with Director's Station logins.

Prerequisite

No class is required; however, it is recommended that participants review the Director's Station CD before attending this class.

Course Goals

After completing this course, participants will be able to:

- Distinguish between the different components of the SwiftView
- Access the categories within the Popout Menu Bar and know what is represented in each of them
- Understand how to create a report using dimensions and measures
- Understand how to create a chart and an alert
- Manage documents and saved applications within the Director's Station My Folder

Director's Station Overview

User Access

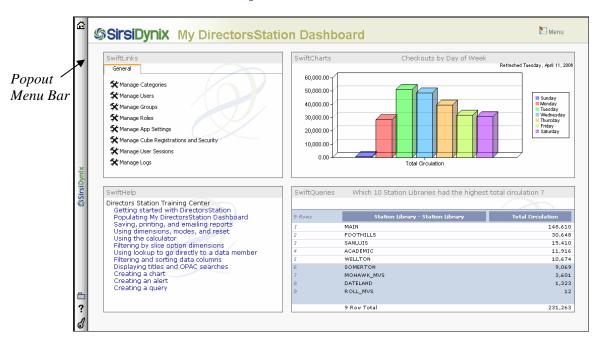
You can access Director's Station using a URL with the pattern http://IPaddress/directorsstation. If your network uses internal IPs, use the internal IP address to access Director's Station.

Users and Passwords

Your user name and password will be provided to you by the system administrator.

You will either be prompted by the system to change your password after a set time interval or you can change your password at any time using My Profile, which is discussed on page 35. The system administrator will determine whether or not the system prompts users to change passwords.

Dashboard and Popout Menu



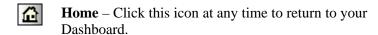
The Dashboard is the starting point for collection analysis. The Dashboard is divided into the following sections:

- **SwiftAnalysis** A list of delivered and customized reports
- **SwiftAlerts** Notifications for data that has crossed a set threshold

- **SwiftCharts** Graphs created from reports
- **SwiftQueries** A list of natural language questions to help the user analyze data
- **SwiftHelp** A list of training films delivered to assist in working with Director's Station

Popout Menu Bar

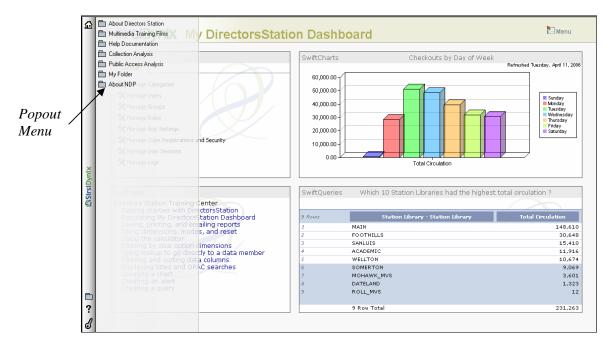
Icon Description



Manage My Folder – Allows you to upload, organize, and manage your documents, reports, charts, alerts, and queries.

? Help – There are currently no pre-packaged help files. Please refer to the Director's Station CD or this training guide for help.

Log Off – Click this icon to exit Director's Station.

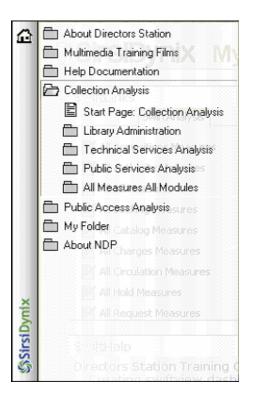


The Popout Menu includes the following folders or categories:

- **About Directors Station** This section contains a short introduction to the purpose of Director's Station.
- Multimedia Training Films View these instructional films to learn how to use Director's Station. These films are also found on your Director's Station CD.
- **Help Documentation** See the Director's Station CD for help.
- Collection Analysis This folder contains reports designed to access your Unicorn data.
- Public Access Analysis This folder contains information about iBistro searches. In a future release, it will also contain information about other user initiated functions such as online renewals and access to online databases.
- **My Folder** Use this folder to organize customized reports, alerts, links and documents.
- **About NDP** The Normative Data Project is available to all Director's Station customers. Contact SirsiDynix Client Care if you do not know your login.

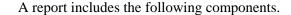
Reports

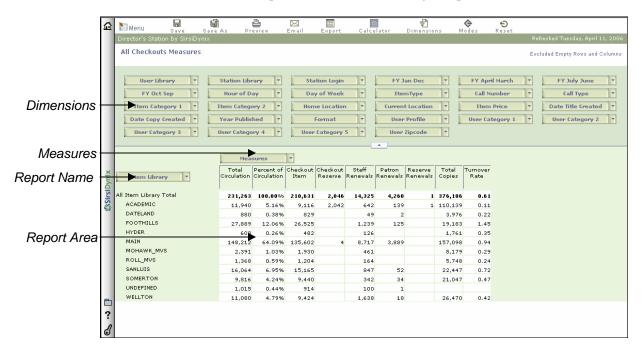
Within the Popout Menu Bar, the reports are organized in three folders.



- **Technical Services Analysis** contains reports related to the technical service activities in the library such as acquisitions, authority, cataloging, and serials
- Public Service Analysis contains reports related to circulation activities in a library such as bills and fines, circulation, holds and requests, materials booking, reserves and users
- All Measure All Modules contains reports for every cube within Director's Station; these reports have all possible measurements or calculations in each report

Inside a Report





- **Report name** is seen in the left-hand corner of each report
- **Dimensions** very similar to selection criteria in WorkFlows, dimensions are used to obtain the correct data
- Measures are numeric values that give a count, total, average, or percentage; measures can be values drawn from Unicorn that Director's Station calculates for you
- **Dimension pool** is the box in which the dimensions live
- **Report area** is the section below the data pool where the data is calculated and arranged

Using Reports

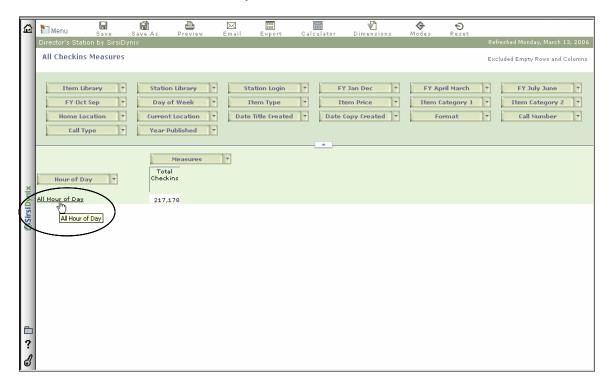
There are different ways to use the dimensions in a Director's Station report in order to obtain the information you need.

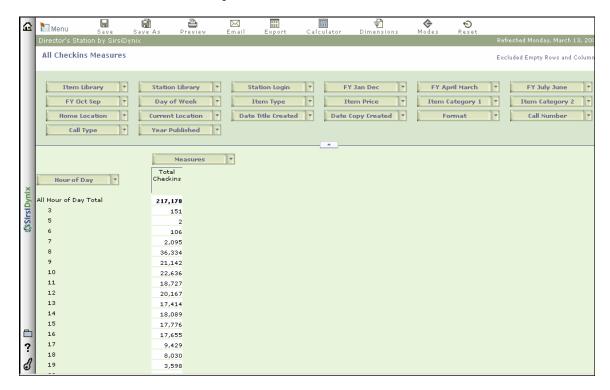
- View totals for a report or view numbers for individual components of a report
- Filter a report in the report area
- Filter a report in the dimension pool
- Drag dimensions into the report area

The following examples use the All Checkins Measures report.

Viewing Totals

To see all hours of the day rather than a total, click on **All Hour of Day**.





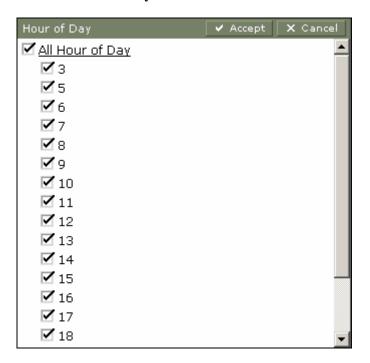
The dimension expands to display every hour of the day represented.

Filter a Report in the Report Area

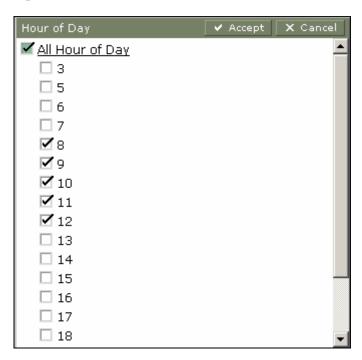
You can filter a dimension while in the report area to see a few particular hours of the day.

1. Click the arrow next to the dimension in the report area.

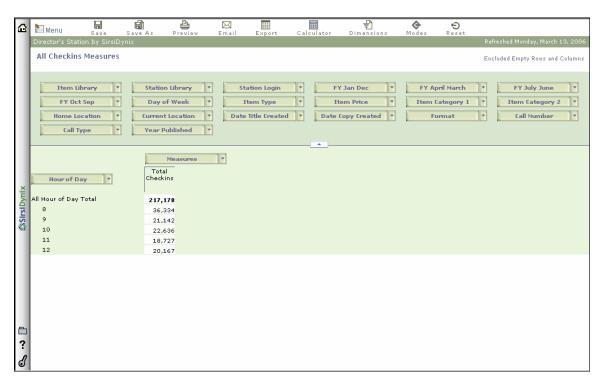
2. Click **All Hour of Day**.



- 3. Clear the box next to **All Hour of Day**.
- 4. Click All Hour of Day.
- 5. Select the particular hours you want to view in the report.



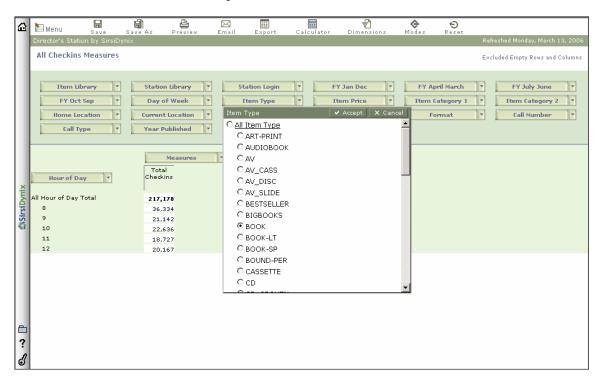
6. Click **Accept**. The report changes to reflect the selected hours.



Filter a Report in the Dimension Pool

You can replace default dimensions in a report by clicking and dragging a dimension from the dimension pool to the report area.

As a default, when the dimensions live in the pool, they are set to All. You can only select one or all when the dimension lives in the pool.

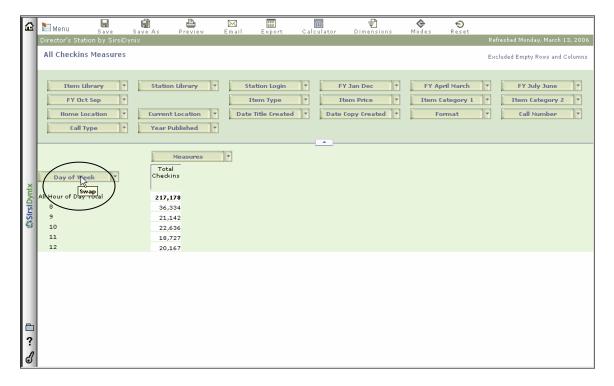


In order to select more than one item type, drag the dimension into the report area and go through the steps given for filtering a report in the report area on page 10.

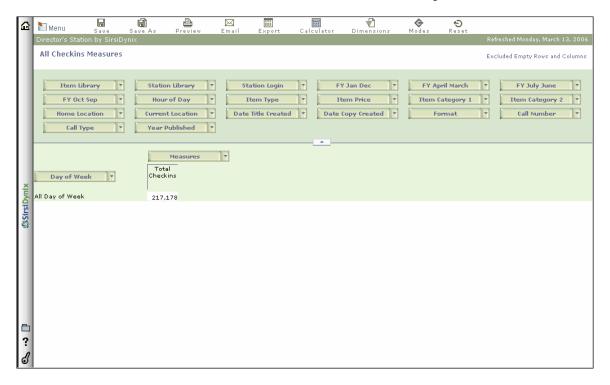
Dragging Dimensions into the Report Area

You can customize a complex report by switching dimensions.

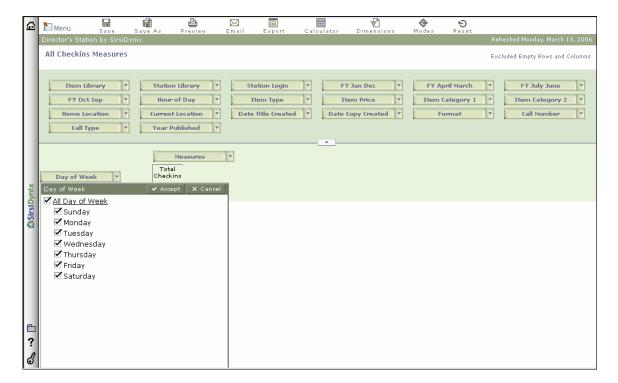
- 1. Click and drag the dimension you want to display to the report area.
- 2. Position the new dimension over the existing dimension, so that the box containing **Swap** appears.



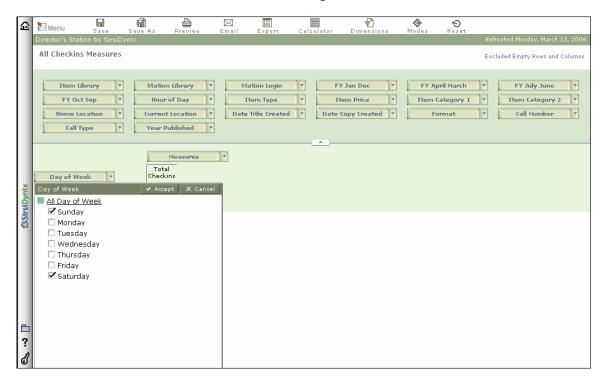
3. Release the new dimension. It will replace the existing dimension in the report area, and the old dimension is moved back to the dimension pool.



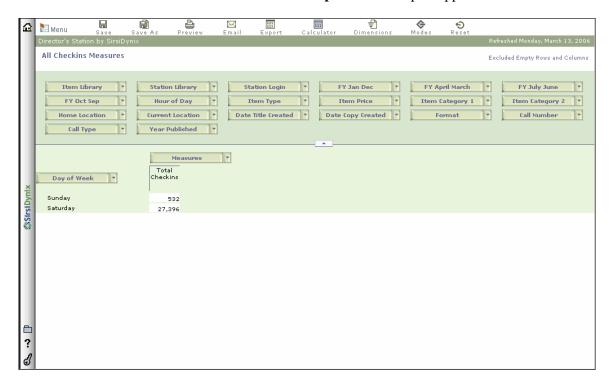
4. Click the new dimension's down arrow.



5. Make changes to the check boxes that are selected.



6. Click **Accept**. The new report appears.



Reports Toolbar

When working within a report, a toolbar displays that may be used to manage your customized report.

Icon Description



Save – Allows you to save the report to My Folder and/or your Dashboard.



Save As – Allows you to save the report to My Folder and/or your Dashboard.



Preview – Allows you to see a print preview of the report, change attributes such as paper size and layout, and print the report.



Email – Allows you to e-mail a report link to another user.



Export – Allows you to export or download the data currently being viewed as a Comma Separated Value (.csv) file. This file format may be opened in various spreadsheet and database applications.



Calculator – Allows you to create new measures onthe-fly to provide additional information in a report view.



Dimensions – Allows you to add or remove dimensions from the available list in the Slice Options area



Modes – Allows you to change global attributes to the report view.



Reset – Allows you to discard all changes and reset the report to its original state.

Charts

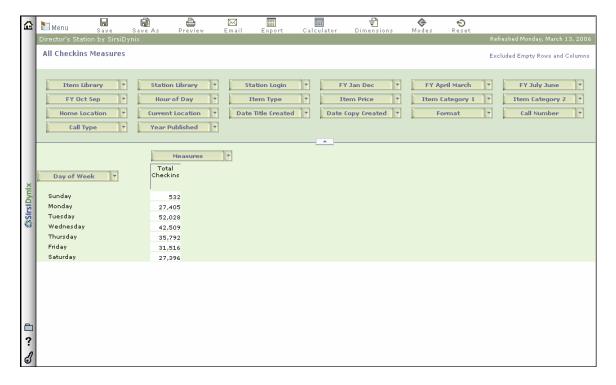
Charts give the user the ability visually analyze the data contained in reports. The user can highlight individual dimensions and measures to use within the chart.

Creating Charts

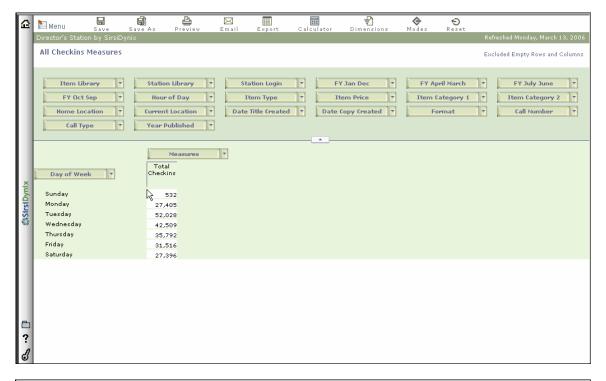
Charts are created based on the data in a report.

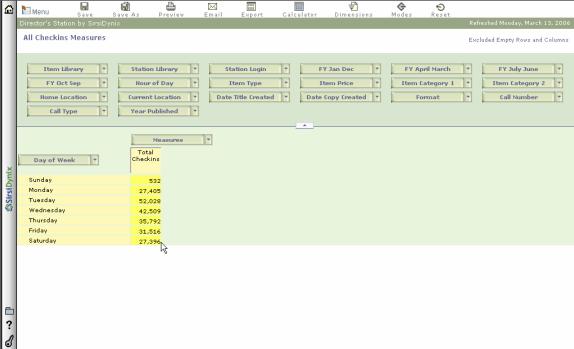
To create a chart

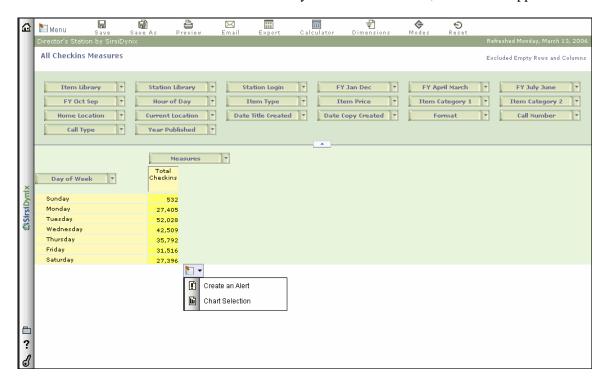
1. Click to open an existing report.



2. Highlight data cells by positioning your cursor at the upper left corner of the first cell and dragging it to the lower right corner of the last:

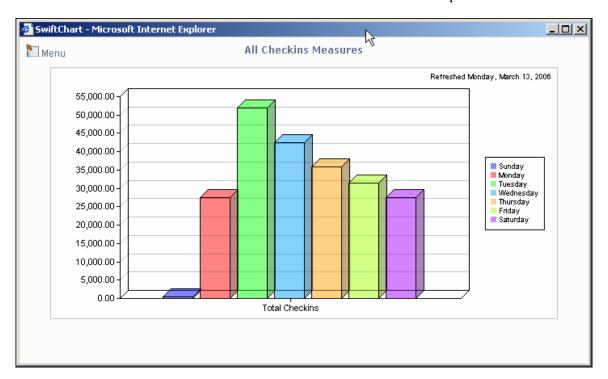






3. When you release the mouse, a menu will appear:

4. Click on the **Chart Selection** option to put the data you have selected into chart form. Charts can only be saved to My Folder or My SwiftView or they can be emailed. Charts cannot be downloaded or printed.



Automatic Alerts

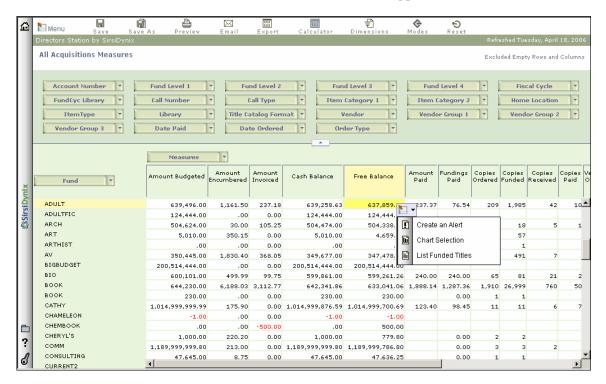
When you view a report, you may find that a single measure is very important, and should therefore be flagged for alert analysis. Alerts allow you to determine whether you have gone over or under a threshold value. Alerts are saved only to your SwiftView Dashboard and not to any public folders.

Creating automatic alerts

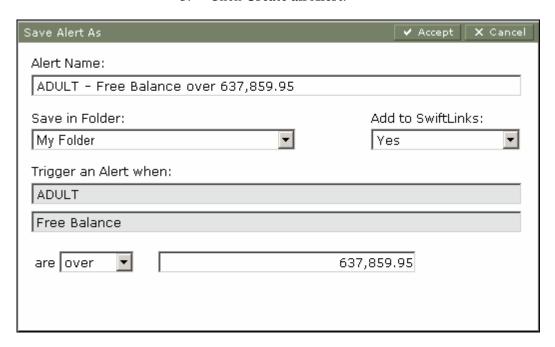
Alerts are created in the same way as charts.

To create an alert

1. Click on a cell to highlight it. After highlighting the cells, the Select menu appears:



3. Click Create an Alert.



- 4. Change the **Alert Name**.
- 5. Use the drop-down arrow to change **over/under**.
- 6. Change the amount.
- 7. Click **Accept**. The Alert will appear on your Dashboard. The alert will also appear in the Alert section of your dashboard and will appear red when the threshold has been met or if it has been exceeded.

Note The alerts **must be** saved to SwiftLinks and My Folder in order for them to appear on the dashboard.

Queries

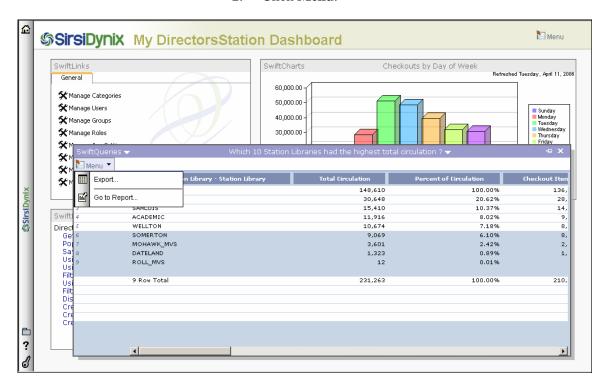
Queries provide another way for the user to analyze data. You can ask questions about ranges of data, the highest and lowest measures of data, or ask questions across different types of data. You can also ask follow up questions to produce a more focused answer. Once you have the data you want from the Query it can even be imported back into the standard SwiftAnalysis display and modified as if it were any other report.

Creating queries

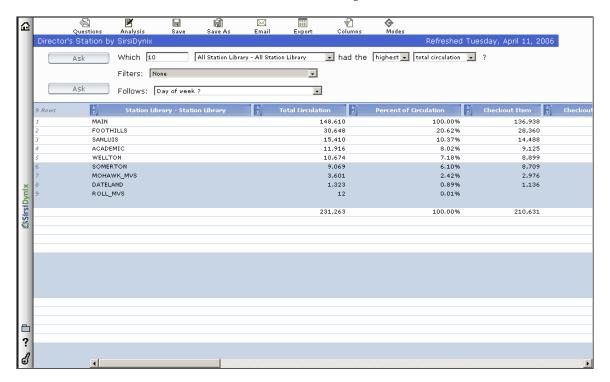
Unlike a chart or an alert, you do not create a query based on data from a report.

To create a query

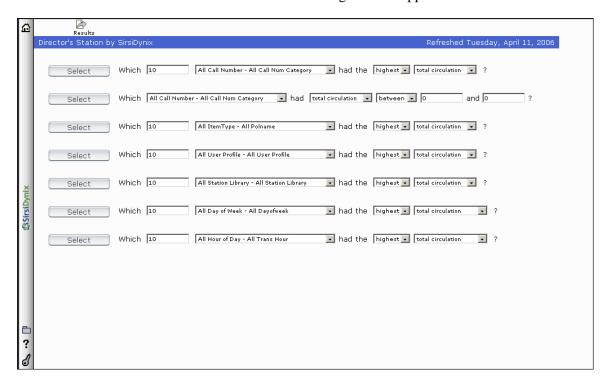
- 1. Click on an existing query in the dashboard.
- 2. Click **Menu**.



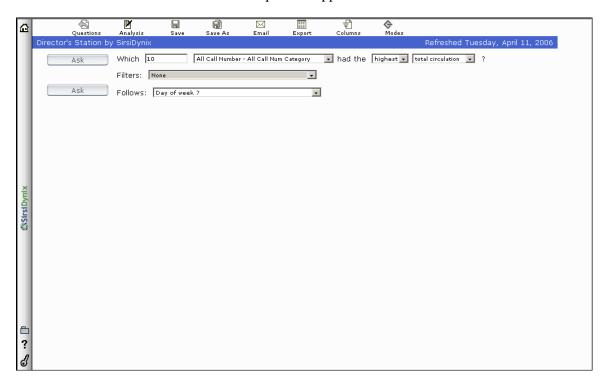
3. Click **Go to Report**.



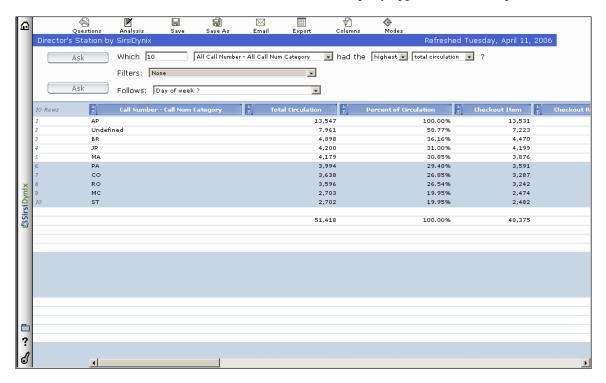
4. To create a new query, click Questions on the toolbar. The following window appears:



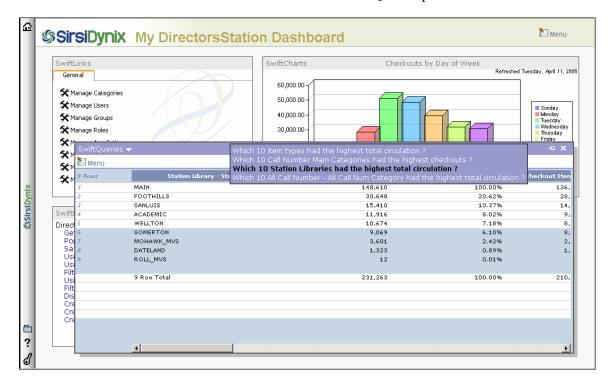
5. Click **Select** for one of the questions. The individual question appears:



- 6. Make changes to the question as necessary.
- 7. Click **Ask**. The query appears below the question:



8. Use the toolbar to **Save**, **Email**, or **Export** the query. A saved query appears on your Dashboard in the **List** folder of the SwiftQueries panel:



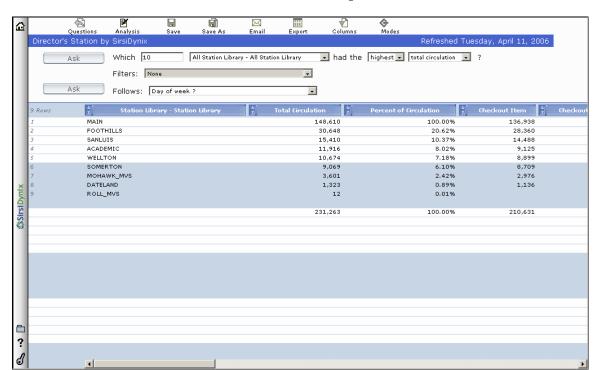
Note

Queries look at the entire history of the Unicorn data that you have on the Director's Station server. You cannot specify dates in queries unless you convert them into a report.

Converting a Query into a Report

To convert a query into a report in order to specify a date range

- 1. Click on an existing query in the dashboard.
- 2. Click **Menu**.



3. Click **Go to Report**.

- 4. Click Analysis on the toolbar.
- 5. Make changes to the report as needed.

My Folder

You can upload, organize, and manage documents and reports from Manage My Folder in Director's Station. My Folder is a personal folder that no other person can access without your username and password. All of your information regarding reports and alerts are saved here, as well as other possible links.

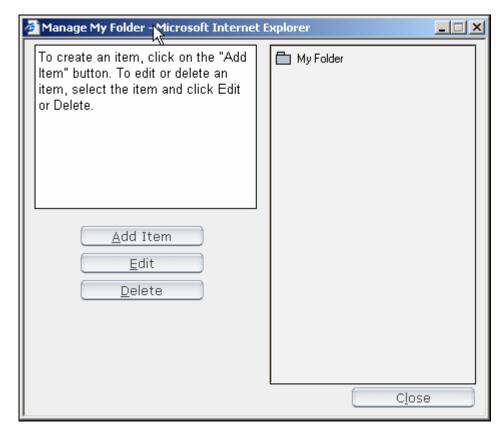
By default Manage My Folder contains a My Folder folder and an Email subfolder.

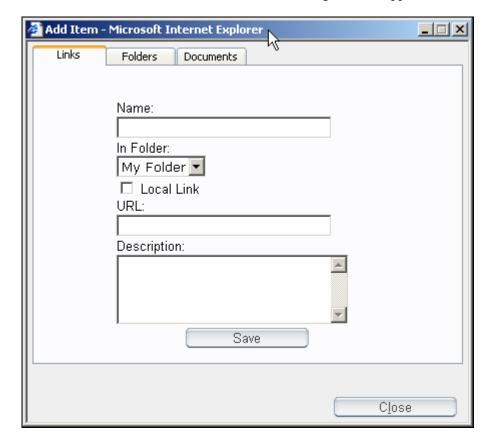
Manage My Folder

Adding Items

To add a new item to My Folder

1. Click the **Manage My Folder** icon in the lower left corner of the window. The Manage My Folder window appears:





2. Click **Add Item**. The following window appears:

- 3. Choose a tab to begin adding items.
 - Links Add internal and external hypertext links
 - Folders Add subfolders for organizing reports
 - **Documents** Add any type of document

Note In addition, you can add items by saving a report, chart, query, or alert to My Folder.

To add a new link to My Folder

- 1. From Add Item, click the **Links** tab.
- 2. Enter a **Name** for the link.
- 3. For **In Folder**, select the folder or subfolder where the link will be stored.
- 4. Indicate whether the link is a **Local Link** or a web link.
- 5. Enter the **URL** for the link.
- 6. Add a **Description** if desired.
- 7. Click Save.

To add a new folder to My Folder

- 1. From Add Item, click the **Folders** tab.
- 2. Enter a **Name** for the folder.
- 3. For **In Folder**, select the folder or subfolder where the folder will be stored.
- 4. Indicate whether the item will **Allow Anonymous** access.
- 4. Click Save.

To add a new document to My Folder

- 1. From Add Item, click the **Documents** tab.
- 2. Enter a **Title** for the Document.
- 3. For **In Folder**, select the folder or subfolder where the document will be stored.
- 4. Select the document **Type**, such as Excel, Word, PowerPoint, or Other. Any type of file can be selected. The type indicates what icon will be used on the menu. The icon is displayed next to the type when a type is selected. If you set the type for a Word document to an Excel spreadsheet, the document will still open correctly; it will simply have an Excel icon on the menu.
- 5. Locate the **File**. Use the Browse button to select a file on your local machine.

Note When uploading documents it is easiest to start by selecting the File since other fields will autopopulate based on the file information. To fill this field, type the path and file name or browse to the file you wish to upload. The Title and Type will then auto-populate.

- 6. Add a **Description**, if desired.
- 7. Click Save.

Editing Items

When editing links it is important to know that all of the menu items are considered to be "links" once created in the menu and thus are all edited in the same way. The link information is displayed and can be changed. As a general rule you should not edit the URL for any items. Editing these URLs will likely cause the link to stop working. Changing the type of link has no effect other than changing the icon displayed.

- 1. Click the **Manage My Folder** icon.
- Click My Folder to display the items that may be edited.
- 3. Select one of the items. The properties display in the white space.
- 4. Click **Edit**, and make the desired changes.
- Click Save.

Deleting Items

- 1. Click the Manage My Folder icon.
- 2. Click **My Folder** to display the items that may be deleted.
- 3. Select one of the items. The properties display in the white space.
- 4. Click **Delete**
- 5. Click **OK** to confirm.

Note	Deleting a subfolder will automatically delete all the
	links within this folder.

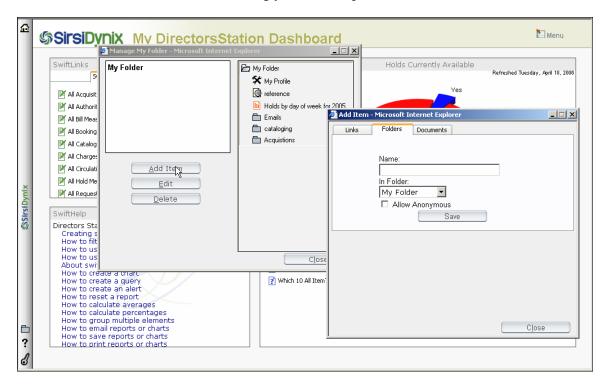
Removing Items from the Dashboard

Links within the SwiftAnalysis panel may also be removed by clicking **Remove** to the right of a highlighted report, chart, alert or query on the Dashboard.

Note	Removing a link from the SwiftAnalysis panel on
	your Dashboard does not remove the report, chart,
	alert, or query from My Folder.

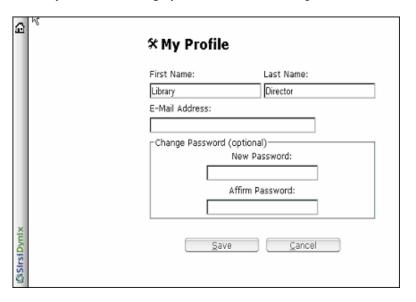
Storing Items

My Folder data can grow quickly and become unmanageable. You should use the Add Item, Folders option to develop a plan for storing your links, reports, charts, alerts and documents.



My Profile

Use My Profile to change your e-mail address or password.



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